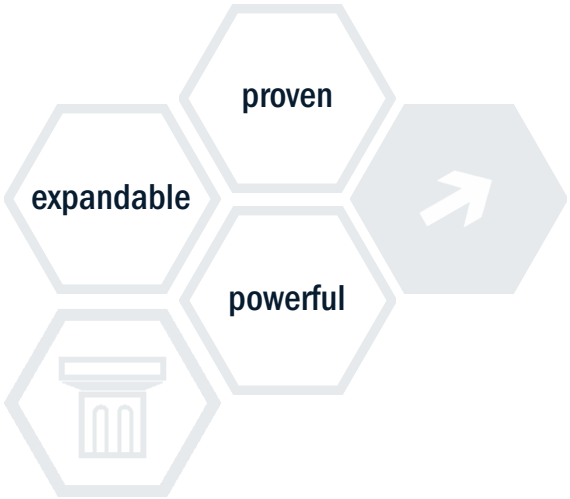
VALUE

SCREEN

CLASSIC

With Liquid Crystal Display and headset compatibility, the M5216 offers powerful call coverage and call handling capabilities. The M5216 is recommended when you need a central answering position or ACD support.

Meridian® 5216 Business Set with Display and Headset Capability



Key Features:

- Single-line set with multi-line functionality
- Extra wide, 2-line X 24-character display
- Reason Display to give users additional call information, such as whether a call has been forwarded
- Capability for Calling Name and Number Delivery
- Headset capability
- Visual ringing indication
- Larger keypad buttons
- Fourteen system programmable keys for feature access or directory numbers

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Building success with the business telephone leader

With Liquid Crystal Display and headset compatibility, the M5216 offers powerful call coverage and call handling capabilities. The M5216 is recommended when you need a central answering position or ACD support. This set offers unique functionality, making it the perfect solution for call centers and other high-volume calling applications. Combined with the M522 Meridian® Mate Expansion Module, the M5216 is also recommended as a mini-console.

Convenience Features for Increased Productivity:

- On-hook dialing for convenient call setup or access to voice mail
- Feature/line indicator to let you know at a glance if a feature or line is in use
- Visual message waiting indicator that works in combination with a message center application or your voice mail system to let you know when you have a voice mail message
- Primary Directory Number (PDN) that is automatically selected for outgoing calls when you lift the handset
- Hold and Release keys for better call processing
- Last Number Redial to automatically store the last number you dialed, making it easier to reach busy numbers

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Power Features for Increased User Control

- Power Feature key (optional) to let users add, delete, or change MDC features on their sets
- Inspect key (optional) to give users access to information about the set's assigned features and about incoming calls
- Program key to let users enter the programming mode to set up local features, such as time and date and the call timer
- Mute key to turn off the microphone (invoke automatically when the headset is plugged in)

Call Handling Capabilities for Improved Call Coverage

- Headset capable
- Supervisor ACD features that let you monitor and manage individual agents and groups
- Supports the M522 Meridian Mate Expansion Module, a 22-button add-on unit (add up to two expansion modules for a total of 44 additional buttons with associated LCD indicators for feature access or directory numbers)
- Mini-console capabilities such as Direct Station Select (DSS), Busy Lamp Field (BLF), and Camp-on that let you handle calls quickly and efficiently

New Design for Enhanced Functionality

- Sleek, low-profile styling that requires minimum space
- Enlarged keypad and control bar for easy dialing and volume adjustment
- Color-coded, conveniently-placed Hold and Release keys
- Colors available: Ash, Black
- Designation labels and key caps included
- Desk or wall mountable (integrated wall mount kit included)
- Provides basic telephone service in the event of a power failure

Technical Specifications

- Length: 9.48 in. (237mm)
- Width: 10.40 in. (261mm)
- Height (front): .728 in. (18mm)
- Height (rear): 3.645 in. (92.6 mm)
- Weight: 2.5 lbs. (1.14 Kg)
- Power requirements: AC/110 Volts

* Functionality of some features assumes availability and customer subscription to service provider offerings.

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